

2015-2016 MEAL PLAN

FAQ

1. What is a Teal Meal?

You can think of Teal Meals like combo meals. They are used at our retail locations and each location will have a pre-determined number of Teal Meals at the beginning of the semester. So, for example, a #1 combo at Chick-fil-A will be considered a Teal Meal. Whereas, if you just purchase a sandwich it would come out of Food Dollars. All of our retail locations will have Teal Meal options that will be clearly marked to make choosing your meal quick and easy!

2. How do Teal Meals differ from Food Dollars

Food Dollars can only be used at UNCW dining locations. This includes our dining halls (Wag, Wag Out and Dubs), retail locations (Dunkin, Port City, etc.), C-stores, vending machines and the Food Trucks that come to campus. Food Dollars will be used for any non-Teal Meal items on the menus. For example, if you go to Dunkin Donuts on your way to class and purchase only a coffee, a non-Teal Meal item, then you would pay with your Food Dollars. If your Food Dollar balance is running low, you can go in at any time and add more money to that balance. This is accomplished through MySeaport.

3. Where can Teal Meals be used?

Teal Meals can be used at the following retail locations: Einstein Bros Bagels, Dunkin' Donuts, The Landing, Subway, Port City Java, Chick-fil-A, Jole Mole, Opa!, Smoked, and Greenspot.

4. Is there a Teal Meal menu?

Yes! Use the following link to view our Teal Meal menu: http://uncw.edu/student-mealplans/includes/documents/Teal_Meal_Menu.pdf

5. Do Teal Meals roll over from week to week?

For those who have an All Access Meal Plan, Teal Meals do NOT roll over from week to week. If you have the All Access 5 Meal Plan and you only use 3 of your Teal Meals one week, you will not start off the next week with 7 Teal Meals. It will always be 5 (or 10 or 14 depending on your plan). Teal Meals renew every Saturday at Midnight.

For those who have a Non-traditional Meal Plan with Teal Meals, your TMs are for the semester.

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6. Can I purchase more Teal Meals?

Traditional Meal Plan holders can NOT add more Teal Meals unless they are upgrading to a higher All Access Plan. This is due to the fact that Teal Meals renew each Saturday with the All Access Plans. Non-Traditional Meal Plan holders can add Teal Meals in blocks of 10. Pricing for this can be found on the UNCW Auxillary Services Webpage.

7. How will I know what Teal Meals are at each location?

Teal Meals will be clearly marked at each location either on the menu board or a stand alone menu.

8. What are Food Dollars and where can they be used?

Food Dollars are used for any non-Teal Meal items. They can be used at ANY of our restaurants and dining locations: Wag, Wag Out, Dubs, Hawks Nest, C-Stores, Vending machines, Food Trucks, etc.

9. What are Guest Meals?

Guest meals are available so that students can treat friends and family to lunch/dinner at the Dining Halls (Wag, Wag Out & Dubs). Non-traditional Meal Plan holders can use their own guest meals at any time. Traditional Meal Plan holders cannot use their own guest meals due to the fact that they already have unlimited access to the Dining Halls.

10. Where are the Unlimited Meals used?

Unlimited Meals are used at the three Dining Halls: Wagoner Hall, Wag Out & Dubs Cafe. They allow the Meal Plan holder to come and go as many times a day as they want within hours of operation. Whether it is simply grabbing an apple before class or sitting down for a full meal, Unlimited Access allows you to eat as often as you'd like. Additionally, non-traditional meal plan holders can use their Teal Meal swipes as regular meal swipes at the dining halls.

11. What are the hours of operation for you locations?

Follow this link to the Summer Hours of Operation. This link will be updated for the fall semester shortly! <https://sitecore.aemc1.com/-/media/46ED409519DE40DF9DF3B044A8-DA5485.ashx>

12. What happens to my unused Food Dollars at the end of the semester?

Your unused Food Dollars roll over from the fall to spring semester. At the end of the spring semester any unused Food Dollars are not refundable and cannot be transferred to the new academic year or summer sessions.

Still have questions?
Contact Katie Liguori at liguori-katie@aramark.com

